

## TIME OF TICKETING COMMISSION PROGRAM

### TRANSBORDER

#### Attachment 1

Ticket Designator - TZTB				
Section #	Origin	Destination	Applies To	TOT Commission
1	CANADA	USA	B,C,D,E,H,J,M,O,P,U,Y,Z	15%
			A,G,K,L,Q,R,S,T,V,W	10%

<u>Contract Rules</u>	
Notification	<p>This program is bi-directional. Travel may originate in either Canada or the US.</p> <p><b>MARKET INCLUSIONS:</b>                      Program applies only to markets served by United/United express to/from Canada and the US.</p> <p>Basic Economy fares are NOT eligible for commission</p>
Ticketing Dates	Valid July 1, 2019 through June 30, 2020.
Travel Dates	Published fare rules apply
Participating Carriers	<p>UNITED (UA) and their regional carriers.</p> <p><b>REGIONAL CARRIERS:</b>                      Cape Air, Great Lakes Airlines, Silver Airways, Regional carriers DBA United Express, Train Service operated by Amtrak marketed UA.</p>
Flight Application	<p>Valid on one way or round trip.</p> <p>Valid on UA marketed UA operated only.</p> <p>Applies to published fares.</p> <p>Applies to transborder segments when booked in or the first letter of the fare basis code is A, B, C, D, E, G, H, J, K, L, M, O, P, Q, R, S, T, U, V, W, Y, Z.</p>

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Eligibility	<p>SECTOR FARES</p> <p>Transborder sector fares may be eligible for commission when combined on a ticket with domestic or international sector fares, see guidelines below:</p> <p><b>TRANSBORDER SECTOR FARES AND DOMESTIC SECTOR FARES</b></p> <ul style="list-style-type: none"> <li>- Commission applies to both transborder and domestic sector fares provided connection is within 4 hours.</li> <li>- Commission applies to only the transborder sector when connection time is beyond 4 hours.</li> </ul> <p>See Combinations for examples.</p> <p><b>TRANSBORDER SECTOR FARES AND INTERNATIONAL SECTOR FARES</b></p> <ul style="list-style-type: none"> <li>- Commission applies on the transborder sector on an International ticket if the connecting time is more than 24 hours. (international sector fare is eligible for 0% commission)</li> <li>- Commission DOES NOT apply on a transborder sector fare connecting within 24 hours of an international sector fare.</li> </ul> <p>See Combinations for examples.</p> <p>This program may NOT be used on segments with net fares, corporate discounts, negotiated group rates, air pass programs, United PassPlus negotiated fares/discounts, Propel level 5, senior citizen, emigrant, journalist, military, missionary, student, discount coupons, travel certificates, government fares, crew rotation fares, two-for-one offers and the like or discount programs of any type including fares that price with "/ticket designator" (such as /UAF, /8N02).</p> <p>Ineligible segments (UA or OA) may be included on the ticket at 0% commission.</p>
Eligibility Exceptions	<p>Commission may be claimed on fares using these Ticket Designators</p> <p>/QYxx (i.e. QYFF or any type of QYxx)</p> <p>/8Dxx (i.e. 8D02, 8D05 or any type of 8Dxx) CPA+ and Propel levels 1-4 fares</p> <p>If booked in or the first letter of the fare basis code is A, B, C, D, E, G, H, J, K, L, M, O, P, Q, R, S, T, U, V, W, Y, Z and rules below are met:</p> <ul style="list-style-type: none"> <li>-Fare must auto price. Debit memos will be issued for manually priced tickets</li> <li>-Valid ticket designator (i.e. 8D02) must appear on the applicable segments</li> <li>-Include the valid TOT ticket designator in the tour code box or endorsement box after the auto populated message</li> </ul>
Day/Time	Published fare rules apply.
Reservations	Published fare rules apply.
Minimum Stay	Published fare rules apply.
Maximum Stay	Published fare rules apply.

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Combinations	<p>Combining UA Perks Plus and TOT program is permitted.</p> <p>Combining qualifying incentive rates for the outbound and the return segments is permitted, applicable commission on each will apply.</p> <p>EXAMPLE 1: YYZ - ORD (B) (15% commission) ORD - YYZ (Q) (10% commission)</p> <p>Combining sector fares, connections beyond 24 hours to international sector fares, only the transborder sector fare is eligible for commission.</p> <p>EXAMPLE 2: YYC - ORD (H) (sector fare 15% commission) connection beyond 24 hours ORD - LHR (sector fare 0% commission)</p> <p>Combining sector fares, connections within 24 hours to international sector fares, both sector fares are not eligible for commission.</p> <p>EXAMPLE 3: YYC - ORD (sector fare 0% commission) connection within 24 hours ORD - LHR (sector fare 0% commission)</p> <p>Combining transborder and domestic sector fares, connections beyond 4 hours only the transborder sector fare is eligible for commission.</p> <p>EXAMPLE 4: YYC - ORD (Q) (sector fare 10% commission) connection beyond 4 hours ORD - LGA (sector fare 0% commission)</p> <p>Combining transborder and domestic sector fares connections within 4 hours both are eligible for commission.</p> <p>EXAMPLE 5: YYC - ORD (Z) (sector fare 15% commission) connection within 4 hours ORD - LGA (Q) (sector fare 10% commission)</p> <p>- Unless specified in TOT program, this program is not combinable with other TOT programs.</p>
Surcharges	<p>Proper collection of surcharges is the responsibility of the travel agent. Surcharges are subject to change. All surcharges are in addition to net fare amounts.</p>
Penalties	<p>Published fare rules apply.</p>
Ticketing Procedures	<p>Validating carrier: UA (016) Applicable code must be placed on any ticket claiming TOT commission . IATA ticketing rules apply. Failure to enter applicable TD or incorrect application of the aforementioned Terms and conditions will result in the issuance of debit memos to the ticketing agency location .</p> <p>Place the Ticket designator in one of the following positions , preferred in the order below:</p> <ul style="list-style-type: none"><li>- Ticket Designator</li><li>- Tour Code box</li><li>- Endorsement Box</li></ul>

Authorization Period: 7/1/2019 - 6/30/2020