

Appendix 6 North America Time of Ticketing

Point of Sale Canada

First ticketing/outbound June 1, 2019

Last ticketing n/a

Origin Destination

Canada and/or the United States (includes Alaska and Hawaii)

Air Canada Carriers

Air Canada, Air Canada Rouge and Air Canada Express defined as Air Georgian, Jazz Aviation LP, Exploits Valley Air Services and Sky Regional Airlines

Other Carriers

Canadian North (5T), First Air (7F), Central Mountain Air (9M), Bearskin (JV) and Air Creebec (YN) if the ticket is plated on 014 and one segment on the ticket is marketed and operated by Air Canada Carriers

Booking Classes	BASIC - BA	STANDARD-TG	FLEX- FL	COMFORT- CO	LATITUDE	PREMIUM Y	BUSINESS
J, C, D, Z, P							4%
O, E, N						4%	
Y, B					4%		
M, U, H, Q, V, W, G		3%	4%	4%			
S, T, L, A, K	-	-	2%	3%			
Flight Passes	2% for Flight Pass purchased at aircanada.com/agents						
Groups	5% when booked with Air Canada Group desk						

Exclusions – Time of Ticketing North America does not apply to:

- Change fees, seat selection fees and all other optional products and services fees
- Net fares (Leisure nets/Group nets) and “No Fare (IT/BT)” ticketing on published fares
- Corporate contract tickets and flight pass identified with a “CC” corporate contract number, or Star Alliance contract number in the tour code box, **including** tickets with no corporate discount applied
- Altitude redemption tickets, Industry reduced rates, “Air Canada Vacations”, Bereavement fares or any other discount program fares
- Taxes, surcharge and all fees/charges entered in the tax boxes
- Tickets already issued (retroactively)

Booking and Ticketing

Ticketing error fee of 20% of the debit memo value, with a minimum \$50.00 per ticket. Incorrect commission amounts may be recalled

Booking Channels	Aircanada.com/agents, GDS, AC2U certified channels and Air Canada Web link
Plating/Carriers	Air Canada 014. All segments must be marketed and operated by Air Canada/Other Carriers (listed above)
Tour Code	Not required for domestic Canada and USA tickets
Commission Box and Payment	For GDS bookings, enter incentive amount in the commission box at time of ticketing. At aircanada.com/agents, AC2U certified channels and Air Canada Web link, the rate is automatically applied. Payment via BSP Settlement process
Applies to	<ul style="list-style-type: none"> – New tickets and the additional collection (fare difference) of exchanged tickets only – Published one-way, round-trip fares according to fare rule – Corporate Rewards tickets issued with PN # – Meetings and conventions – Base fare, surcharge, stopover charges and all elements shown in the fare calculation and fare boxes of the ticket
Combination of booking classes	The highest rate applies on the entire ticket except for a combination with Economy Basic fares where no commission applies to the entire ticket
Exchanged Tickets	If exchanged to a new service (other than North America), the tour code ACTOT of the exchanged ticket must be entered in the tour code box. This applies also when no commission is claimed on the exchanged ticket
Open Jaw/Combination	<ul style="list-style-type: none"> – Permitted between Canada and USA, the highest rate applies to the entire ticket. E.g. YHZ-YUL-LGA // YUL-YHZ – Permitted between Canada and other services, the lowest rate applies to the entire ticket Examples: YUL-YYZ // CUN-YUL, YUL-YYZ // LIM-YUL, YVR-YYZ // LHR-YYZ-YVR, YYZ-YVR // ICN-YVR-YYZ.
Refunds/Cancellations	Incentive recalled on all refunded and cancelled tickets

This Time of Ticketing is part of the Confidential Incentive Agreement effective April 01, 2019

Therefore, all terms, conditions and regulations stipulated in Agreement apply for this Appendix

Appendix 6 North America Time of Ticketing
Point of Sale CanadaFirst ticketing/outbound June 1, 2019
Last ticketing n/a

Taxes, Fees/Charges, Surcharges	In addition to fare, Agency is responsible for collection of all applicable taxes, fees/charges and surcharges valid at time of ticketing. When customer has requested a round-trip, Agency shall not issue two OW tickets in lieu of one RT ticket
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Appendix 7 - SUN Time of Ticketing ACTOT

Point of Sale Canada

First ticketing/outbound June 1, 2019

Last ticketing n/a

Origin Destination

Canada and/or the Caribbean, Mexico and Central America (USA not permitted)

- Currently flown by Air Canada: Antigua, Aruba, Bahamas, Barbados, Belize, Bermuda, Cayman Islands, Costa Rica, Cuba, Curacao, Dominican Republic, Grenada, Guadeloupe, Haiti, Jamaica, Martinique, Mexico, Panama, Puerto Rico, Saint Lucia, Saint Maarten, St. Kitts and Nevis, St-Vincent, Trinidad and Tobago, Turks and Caicos Islands. Countries may be added or deleted according to Air Canada schedule

Air Canada Carriers

- Air Canada, Air Canada Rouge, Air Canada Express defined as Air Georgian, Jazz Aviation LP, Exploits Valley Air Services and Sky Regional Airlines

Booking Classes	Rate
J, C, D, Z, P	4%
O, E, N	4%
Y, B	4%
M, U, H, Q, V, W, G	4%
S, T, L, A, K	4%
Flight Pass purchased at aircanada.com/agents	2%

Exclusions - Sun Time of Ticketing DOES NOT apply to:

- Change fees, seat selection fees and all other optional products and services fees
- Group bookings
- Net fares (Leisure nets/Group nets) and “No Fare (IT/BT)” ticketing on published fares
- Infant fares not occupying a seat
- Corporate contract tickets and flight pass identified with a “CC” corporate contract number, or Star Alliance contract number in the tour code box, **including** tickets with no corporate discount applied
- Altitude redemption tickets, Industry reduced rates, “Air Canada Vacations”, Bereavement fares or any other discount program fares
- Interline tickets
- Taxes, surcharge and all fees/charges entered in the tax boxes
- Tickets already issued (retroactively)

Booking and Ticketing

Ticketing error fee of 20% of the debit memo value, with a minimum \$50.00 per ticket. Incorrect commission amounts may be recalled

Booking Channels	aircanada.com/agents, GDS, AC2U certified channels and Air Canada Web link
Plating/Carriers	Air Canada 014 plated tickets. All segments must be marketed and operated by Air Canada Carriers
Tour Code	ACTOT must be entered in the tour code box of GDS tickets at time of ticketing
Commission Box and Payment	GDS bookings, enter incentive amount in the commission box at time of ticketing. At aircanada.com/agents, AC2U certified channels and Air Canada Web link, the rate is automatically applied. Payment via BSP Settlement process
Applies to	<ul style="list-style-type: none"> - New tickets, and the additional collection (fare difference) of exchanged tickets only - Published one-way, round-trip fares according to fare rule - Corporate Rewards tickets issued with PN # - Meetings and conventions - Base fare, surcharge, stopover charges and all elements shown in the fare calculation and fare boxes of the ticket
Combination of booking classes	The lowest rate of the segments between Canada and SUN applies to the whole ticket
Combination of services	Only permitted with service Canada. Example: YUL-YYZ // CUN-YUL. The lowest rate between service Canada and SUN applies to the whole ticket

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Appendix 7 - SUN Time of Ticketing ACTOT
 Point of Sale Canada

 First ticketing/outbound June 1, 2019
 Last ticketing n/a

Exchanged Tickets	<ul style="list-style-type: none"> – If exchanged for a North America ticket, no tour code required on exchanged ticket – If exchanged to same service or any other service than North-America, you must enter the tour code ACTOT on the exchanged ticket whether commission was claimed on original ticket or no commission applies on the exchange ticket, i.e. no adcol
Open Jaw	Permitted. Example: YUL-YYZ-CUN // MEX-YYZ-YUL
Refunds/Cancellations	Time of ticketing is recalled on all refunded and cancelled tickets
Taxes, Fees/Charges, Surcharges	In addition to fare, Agency is responsible for collection of all applicable taxes, fees/charges and surcharges valid at time of ticketing When customer has requested a round-trip, Agency shall not issue two OW tickets in lieu of one RT ticket

Appendix 8 - South America Time of Ticketing ACTOT

Point of Sale Canada

First ticketing/outbound June 1, 2019

Last ticketing n/a

Origin - Destination

Canada and/or South America (USA not permitted)

- Argentina, Bolivia, Brazil, Chile, Colombia, Ecuador, Falkland Islands, French Guyana, Guyana, Paraguay, Peru, Suriname, Uruguay and Venezuela

Air Canada Carriers

- Air Canada, Air Canada Rouge, Air Canada Express defined as Air Georgian, Jazz Aviation LP, Exploits Valley Air Services and Sky Regional Airlines

Booking Classes	Online Rate	Interline Rate
	Plating Air Canada 014	Plating Air Canada 014
	All segments of the ticket must be marketed and operated by Air Canada Carriers	Flights between Canada – South America must be AC nonstop marketed and operated. Maximum of 2 segments on other carriers, in each direction
J, C, D, Z, P	8%	4%
O, E, N	8%	4%
Y, B	8%	4%
M, U, H, Q, V, W, G	4%	2%
S, T, L, A, K	4%	2%
2% for Flight Pass purchased at aircanada.com/agents		

Exclusions - South America Time of Ticketing DOES NOT apply to:

- Change fees, seat selection fees and all other optional products and services fees
- Group bookings
- Net fares (Leisure Nets/Group Nets) and “No Fare (IT/BT)” ticketing on published fares
- Infant fares not occupying a seat
- Corporate contract tickets and flight pass identified with a “CC” corporate contract number, or Star Alliance contract number in the tour code box, **including** tickets with no corporate discount applied
- Altitude redemption tickets, Industry reduced rates, “Air Canada Vacations”, Bereavement fares or any other discount program fares
- Taxes, surcharge and all fees/charges entered in the tax boxes
- Tickets already issued (retroactively)

Booking and Ticketing

Ticketing error fee of 20% of the debit memo value, with a minimum \$50.00 per ticket. Incorrect commission amounts may be recalled

Booking Channels	aircanada.com/agents, GDS, AC2U certified channels and Air Canada Web link
Plating/Carriers	Air Canada 014 plated tickets
Tour Code	ACTOT must be entered in the tour code box of GDS tickets at time of ticketing
Commission Box and Payment	GDS bookings, enter incentive amount in the commission box at time of ticketing. At aircanada.com/agents, AC2U certified channels and Air Canada Web link, the rate is automatically applied. Payment via BSP Settlement process
Applies to	<ul style="list-style-type: none"> – New tickets, and the additional collection (fare difference) of exchanged tickets only – Published one-way, round-trip fares according to fare rule – Corporate Rewards tickets issued with PN # – Meetings and conventions – Base fare, surcharge, stopover charges and all elements shown in the fare calculation and fare boxes of the ticket
Combination of booking classes	The lowest rate of the international segments between Canada and South America applies to the whole ticket
Combination of services	Only permitted with service Canada. Example: YUL-YYZ // LIM-YUL. The lowest rate between service Canada and South America applies to the whole ticket

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Appendix 8 - South America Time of Ticketing ACTOT

Point of Sale Canada

First ticketing/outbound June 1, 2019

Last ticketing n/a

Exchanged Tickets	<ul style="list-style-type: none"> – If exchanged for a North America ticket, no tour code required on exchanged ticket – If exchanged to same service or any other service than North-America, you must enter the tour code ACTOT on the exchanged ticket whether commission was claimed on original ticket, or no commission applies on the exchange ticket, i.e. no adcol
Open Jaw	Permitted. Example: YWG-YUL-LIM//SLC-YYZ- YWG
Refunds/Cancellations	Time of ticketing is recalled on all refunded and cancelled tickets
Taxes, Fees/Charges, Surcharges	In addition to fare, Agency is responsible for collection of all applicable taxes, fees/charges and surcharges valid at time of ticketing. When customer has requested a round-trip, Agency shall not issue two OW tickets in lieu of one RT ticket

Appendix 9 - Transatlantic Time of Ticketing ACTOT

Point of Sale Canada

First ticketing/outbound June 1, 2019

Last ticketing n/a

Origin/Destination

 Canada, the United States **and/or** Europe, the Middle East, India, Africa, Commonwealth of Independent States (C.I.S.) and Russia.

Point of origin India not permitted (*List of eligible countries available at the end of the Atlantic Time of Ticketing appendix*)

Transatlantic Joint Venture Carriers (JV)- complete list below

- Air Canada, Deutsche Lufthansa AG, Austrian Airlines Inc., Swiss International Airlines Limited, Brussels Airlines, United Airlines Inc.

Plating

- Plating carrier must be an Atlantic Joint Venture Carrier: AC 014, LH 220, LX 724, OS 257, SN 082 or UA 016
- Plating carrier must market **or** operate at least one transatlantic segment

JV Online Booking Classes		Rate
F		20%
A (for LH group only)		17%
J, C, D, Z, P		10%
O, E, N, G, R (and A for UA only)		10%
Y, B		10%
All other Economy classes	excluding fare basis code ending in- LGT	5%
	with fare basis code ending in- LGT	2%
Flight Pass purchased at aircanada.com/agents		2%

- **All segments must be marketed and operated by a JV carrier**
- JV online rate **also** applies to the following itineraries:
 - between **Canada– Great Britain, Ireland or Amsterdam**, on itineraries when connecting over London (all airports) to British Airways so long as the plating carrier is 014 and the transatlantic segments are operated by Air Canada
 - between **Canada – Ireland**, on itineraries operated by Aer Lingus between London (all airports) and Ireland (not including Belfast) where an Air Canada marketed flight number is used

JV Online Rates also apply, when the carriers in this grid operate flights marketed by AC, LH, LX, OS, SN or UA

Air Canada Rouge	2A Deutsche Bahn AG	Jazz Aviation LP	Swiss Global Air Lines
Air Dolomite	Edelweiss Air, when plated LX or LH	Mesa Airlines	Swiss Railways
Air Georgian	Eurowings	Privatair	Trans States Airlines
Cape Air	Exploits Valley Air Services	Republic Airlines	UA* operated by Amtrak
Chataqua Airlines	ExpressJet Airlines	Shuttle America	United Express
City Line	Germanwings	Silver Airways	Welcome Air
Colgan Air	GoJet Airlines	Sky Regional Airlines	
Commut Air	Helvetic Airways	SkyWest Airlines	

JV Interline Booking Classes		Rate
F, A, J, C, D, Z, P (A for LH group only)		3%
O, E, N, G, R (and A for UA only)		3%
All other Economy classes	excluding fare basis code ending in- LGT	2%
	with fare basis code ending in- LGT	1%

- Both Transatlantic segments must be marketed and operated by a JV carrier
- Maximum of 2 segments on non-JV carriers in each direction

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Appendix 9 - Transatlantic Time of Ticketing ACTOT

Point of Sale Canada

 First ticketing/outbound June 1, 2019
 Last ticketing n/a

Exclusions – Transatlantic Time of Ticketing DOES NOT apply to:

- Change fees, seat selection fees and all other optional products and services fees
- Group bookings
- Net fares (Leisure nets/Group nets), “No Fare (IT/BT)” ticketing on published fares, Round the World RTW fares
- Infant fares not occupying a seat
- Corporate contract tickets and flight pass identified with a “CC” corporate contract number, or Star Alliance contract number in the tour code box, **including** tickets with no corporate discount applied
- Altitude redemption tickets, Industry reduced rates, “Air Canada Vacations”, Bereavement fares or any other discount program fares
- Taxes, surcharge and all fees/charges entered in the tax boxes
- Tickets already issued (retroactively)

Booking and Ticketing

Ticketing error fee of 20% of the debit memo value, with a minimum \$50.00 per ticket. Incorrect commission amounts may be recalled

Booking Channels	Aircanada.com/agents, GDS, AC2U certified channels and Air Canada Web link
Tour Code	ACTOT must be entered in the tour code box of GDS tickets at time of ticketing
Commission Box and Payment	With GDS bookings, incentive must be entered in the commission box at time of ticketing Rates applied automatically when booked at aircanada.com/agents, AC2U certified channels and Air Canada Web link. Payment via BSP Settlement process
Applies to	<ul style="list-style-type: none"> – New tickets, and the additional collection (fare difference) of exchanged tickets only – Published one-way, round-trip fares according to fare rule – Side trip and End on End fares as per fare rules – Corporate Rewards tickets issued with PN # – Meetings and conventions – Base fare, surcharge, stopover charges and all elements shown in the fare calculation and fare boxes of the ticket – Specific to plating on UA, CPA+: may be used with segments using /8D02, /8D05, or any type /8DXX ticket designator
Stopover	<ul style="list-style-type: none"> - JV online allowed per fare rules - JV interline, as per fare rule or maximum 24 hours if end-on-end fare combination applies
Combination of booking classes	The lowest rate of the transatlantic segments applies to the whole ticket
Combination of services	Only permitted with service Canada. Example: YVR-YYZ // LHR-YYZ-YVR. The lowest rate between service Canada and Atlantic applies to the whole ticket
Exchanged tickets	<ul style="list-style-type: none"> - If exchanged for a North-America ticket, no tour code required on exchanged ticket - If exchanged to same service or any other service than North-America, you must enter the tour code ACTOT on the exchanged ticket whether commission was claimed on original ticket, or no commission applies on the exchange ticket, i.e. no adcol
Open Jaw	Permitted. Example: YXE-YUL-FRA // VIE-YYZ-YXE
Refunds, Cancellations	Time of Ticketing is recalled on all refunded and cancelled tickets
Taxes, Fees/Charges, Surcharges	In addition to fare, Agency is responsible for collection of all applicable taxes, fees/charges and surcharges valid at time of ticketing. When customer has requested a round-trip, Agency shall not issue two OW tickets in lieu of one RT ticket

List of Eligible Countries

(Sorted by country code)

AD	Andorra				
AE	United Arab Emirates	GQ	Equatorial Guinea	NG	Nigeria
AF	Afghanistan	GR	Greece	NL	Netherlands
AL	Albania	GW	Guinea Bissau	NO	Norway
AM	Armenia	HR	Croatia	OM	Oman
AO	Angola	HU	Hungary	PK	Pakistan
AT	Austria	BF	Burkina Faso	PL	Poland
AZ	Azerbaïdjan	IE	Ireland	PT	Portugal
BA	Bosnia – Herzegovina	IL	Israel	QA	Qatar
BD	Bangladesh	IN	India	RE	Reunion
BE	Belgium	IQ	Iraq	RO	Romania
BG	Bulgaria	IR	Iran	RS	Republic de Serbia
BH	Bahrain	IS	Iceland	RU	Russia
BI	Burundi	IT	Italy	RW	Rwanda
BJ	Benin	JO	Jordan	SA	Saudi Arabia
BW	Botswana	KE	Kenya	SC	Seychelles
BY	Belarus	KG	Kyrgyzstan	SD	Sudan
CD	Dem. Republic of Congo	KM	Comoros	SE	Sweden
CF	Central Africa Republic	KW	Kuwait	SH	Sainte-Hélène
CG	Congo	KZ	Kazakhstan	SI	Slovenia
CH	Switzerland	LB	Lebanon	SK	Slovakia
CI	Cote d'Ivoire	LI	Liechtenstein	SL	Sierra Leone
CM	Cameroun	LK	Sri Lanka	SM	San Marino
CV	Cap Verde	LR	Liberia	SN	Senegal
CY	Cyprus	LS	Lesotho	SO	Somalia
CZ	Czech Republic	LT	Lithuania	ST	Sao Tome and Principe
DE	Germany	LU	Luxembourg	SY	Syria
DJ	Djibouti	LV	Latvia	SZ	Swaziland
DK	Denmark	LY	Libyan Arab Jamahiriya	TD	Chad
DZ	Algeria	MA	Morocco	TG	Togo
EE	Estonia	MC	Monaco	TJ	Tajikistan
EG	Egypt	MD	Republic of Moldavia	TM	Turkmenistan
ER	Eritrea	ME	Montenegro	TN	Tunisia
ES	Spain	MG	Madagascar	TR	Turkey
ET	Ethiopia	MK	Macedonia former Yugoslavia	TZ	Tanzania
FI	Finland	ML	Mali	UA	Ukraine
FR	France	MR	Mauritania	UG	Uganda
GA	Gabon	MT	Malta	UZ	Uzbekistan
GB	Great Britain	MU	Mauritius	VA	Vatican City
GE	Georgia	MV	Maldives	YE	Yemen
GH	Ghana	MW	Malawi	YT	Mayotte
GI	Gibraltar	MZ	Mozambique	ZA	South Africa
GM	Gambia	NA	Namibia	ZM	Zambia
GN	Guinea	NE	Niger	ZW	Zimbabwe

SECTION 1 - MAINLAND CHINA

(for Hong Kong, Macau, Taiwan and Pacific destinations please refer to SECTION 2)

1.1 Origin - Destination

- From Canada to mainland China
- Point of origin mainland China is not permitted
- Transpacific segment must be between Canada and mainland China

1.2 China Joint Venture Carriers (JV)

Air Canada, Air Canada Rouge, Air Canada Express defined as Air Georgian, Jazz Aviation LP, Exploits Valley Air Services, Sky Regional Airlines and Air China LTD

1.3 Plating:

- Plating carrier must be a China Joint Venture Carrier: AC 014 or CA 999
- Plating carrier must operate or market at least one transpacific segment (between Canada and mainland China)

1.4 Time of Ticketing Rates

Booking Classes		Online Rate All segments of the ticket must be marketed and operated by a China JV Carrier (routing example 1, 2, 3 and 5)	Interline Rate <ul style="list-style-type: none"> • Transpacific flights between Canada and China must be marketed and operated by a China JV Carrier. • Maximum of 2 segments on other carriers, in each direction (routing example 4)
Air Canada	Air China	Plating Air Canada 014 / Air China 999	Plating must be on Air Canada 014 / Air China 999
	F, A	8%	4%
J, C, D, Z, P	J, C, D, Z, R	8%	4%
O, E, N, Y, B, M	G, E, Y, B, M	8%	4%
U, H, Q, V, W	U, H, Q, V, W	5%	2.5%
S, T, L, K	S, T, L	5%	2.5%

Routing examples:

1. YULPEK (CA/AC*) // PEKYYZ (AC/CA*) – YYZYUL (AC/CA*): China JV online rate, plating can be AC014 or CA999
2. YULPEK (CA/CA*) // PEKYUL (CA/CA*): China JV online rate, plating must be CA999
3. YYZPEK (AC/AC*) – PEKKMG (CA/AC*) // KMGPEK (CA/AC*) – PEKYYZ (AC/AC*): China JV online rate, plating must be AC014
4. YULPVG (AC/CA*) – PVGCAN (CZ/CZ*) // CANKMG (CZ/CZ*) – KMGPVG (CZ/CZ*) – PVGYUL (AC/CA*): China JV interline rate, plating can be AC014 or CA999
5. YVRPEK (AC/AC*) – PEKXIY (CA/AC*): China JV online rate, plating must be AC014

SECTION 2 – TRANSPACIFIC
2.1 Origin – Destination

- Canada, the United States and/or Asia, South East Asia, South Pacific
- Point of origin mainland China not permitted
- Asia, South East Asia, South Pacific: Australia, Brunei, Bhutan, Cambodia, China, East Timor, Fiji, Guam, Hong Kong, Indonesia, Japan, Kiribati, Korea, Laos, Malaysia, Macau, Maldives, Marshall Islands, Micronesia, Mongolia, Myanmar, Nauru, Nepal, New Caledonia, New Zealand, Papua New Guinea, Palau, Philippines, Polynesia, Taiwan, Thailand, Tonga, Tuvalu, Samoa, Singapore, Solomon Islands, Vanuatu and Vietnam.
- For India travel (only the Atlantic Time of Ticketing rates apply)

Air Canada Carriers

- Air Canada, Air Canada Rouge, Air Canada Express defined as Air Georgian, Jazz Aviation LP, Exploits Valley Air Services and Sky Regional Airlines

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Appendix 10 -Mainland China/Transpacific Time of Ticketing Tour Code ACTOT
 Point of Sale Canada

 First ticketing/outbound June 1, 2019
 Last ticketing n/a

Booking Classes		Online Rate All segments of the ticket must be marketed and operated by Air Canada Carriers (routing example 1 and 2)	Interline Rate <ul style="list-style-type: none"> Transpacific flights must be marketed and operated by Air Canada carriers Maximum of 2 segments on other carriers, in each direction (routing examples 3,4,5and 6)
		Plating Air Canada 014 only	Plating must be on Air Canada 014
J, C, D, Z, P		8%	4%
O, E, N, Y, B, M		8%	4%
All other Economy classes	excluding fare basis code ending in- BA	4%	2%
	with fare basis code ending in- BA	2%	1%
2% for Flight Pass purchased at aircanada.com/agents			

Routing examples:

- YVRTPE (AC/AC*) // HKGYVR (AC/AC*): Pacific, online rate, plating must be AC014
- YYZYVR (AC/AC*) – YVRICN (AC/AC*): Pacific, online rate, plating must be AC014
- YULPVG (AC/CA*) – PVGNRT (CA/CA*) // NRTYYZ (AC/AC*) – YYZYUL (AC/AC*): Pacific, interline rate, plating must be AC014
- YVRHKG (AC/AC*) – HKGKMG (CA) // KMGHKG (CA) – HKGYVR (AC): Pacific, interline rate, plating must be AC014
- YYZPEK (AC) – PEKKMG (CA) // HKGYYZ (AC): Pacific, interline rate, plating must be AC014
- YULPVG (AC) – PVGNRT (CA) // NRTYYZ (AC) – YYZYUL (AC): Pacific, interline rate, plating must be AC014

Exclusions – Mainland China and Transpacific Time of Ticketing DOES NOT apply to:

- Point of origin mainland China
- Change fees, seat selection fees and all other optional products and services fees
- Group bookings
- Round The World RTW fares
- Net fares (Leisure Nets/Group Nets) and “No Fare (IT/BT)” ticketing on published fares
- Infant fares not occupying a seat
- Corporate contract tickets and flight pass identified with a “CC” corporate contract number, or Star Alliance contract number in the tour code box, **including** tickets with no corporate discount applied
- Altitude redemption tickets, Industry reduced rates, “Air Canada Vacations”, Bereavement fares or any other discount program fares
- Taxes, surcharge and all fees/charges entered in the tax boxes
- Tickets already issued (retroactively)

Booking and Ticketing

Ticketing error fee of 20% of the debit memo value, with a minimum \$50.00 per ticket. Incorrect commission amounts may be recalled

Booking Channels	Aircanada.com/agents, GDS, AC2U certified channels and Air Canada Web link
Plating/Carriers	Air Canada 014 plated tickets or Air China 999 plated tickets
Tour Code	ACTOT must be entered in the tour code box of GDS tickets at time of ticketing
Commission Box and Payment	GDS bookings, enter incentive amount in the commission box at time of ticketing. At aircanada.com/agents, AC2U certified channels and Air Canada Web link, the rate is automatically applied. Payment via BSP Settlement process
Applies to	<ul style="list-style-type: none"> New tickets, and the additional collection (fare difference) of exchanged tickets only Published one-way, round-trip fares according to fare rule Corporate Rewards tickets issued with PN # Meetings and conventions Base fare, surcharge, stopover charges and all elements shown in the fare calculation and fare boxes of the ticket.

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 Therefore, all terms, conditions and regulations stipulated in Agreement apply for this Appendix

Appendix 10 -Mainland China/Transpacific Time of Ticketing Tour Code ACTOT
 Point of Sale Canada

 First ticketing/outbound June 1, 2019
 Last ticketing n/a

Combination of booking classes	The lowest rate of the transpacific segments (between Canada and mainland China or Pacific) applies to the whole ticket
Combination of services	Only permitted with service Canada. Example: YYZ-YVR // ICN-YVR-YYZ. The lowest rate between service Canada and mainland China or Pacific applies to the whole ticket
Exchanged tickets	<ul style="list-style-type: none"> - If exchanged for a North America ticket, no tour code on exchanged ticket - If exchanged to same service or any other service than North-America, you must enter the tour code ACTOT on the exchanged ticket whether commission was claimed on original ticket, or no commission applies on the exchange ticket, i.e. no adcol
Open Jaw	Permitted. Example: YYZ-YVR-ICN//PVG-YUL-YYZ
Refunds, Cancellations	Time of Ticketing is recalled on all refunded and cancelled tickets
Taxes, Fees/Charges, Surcharges	In addition to fare, Agency is responsible for collection of all applicable taxes, fees/charges and surcharges valid at time of ticketing. When customer has requested a round-trip, Agency shall not issue two OW tickets in lieu of one RT ticket

Appendix 11 -Transatlantic/Transpacific Time of Ticketing Tour Code ACTOT
 Point of Sale Canada

 First ticketing/outbound June 1, 2019
 Last ticketing n/a

Origin/Destination

- **Atlantic:** Applicable to tickets between Canada/USA. and Europe, Middle East, India (Point of origin India excluded), Africa, Commonwealth of Independent States (C.I.S.) and Russia.
- **Pacific:** Applicable to tickets between Canada/USA and Asia, South East Asia and South Pacific. (Point of origin China excluded).

Air Canada Carriers (online rates)

- Air Canada, Air Canada Rouge, Air Canada Express defined as Air Georgian, Jazz Aviation LP, Exploits Valley Air Services and Sky Regional Airlines.

Online Rates

Booking Classes		Rate
J, C, D, Z, P		8%
O, E, N		8%
Y, B, M		8%
All other Economy classes	excluding fare basis code ending in- LGT and- BA	4%
	with fare basis code ending in- LGT and- BA	2%

- Plating must be Air Canada 014
- All segments of the ticket **must be marketed and operated by Air Canada**
- Ticket must include one transatlantic and one transpacific segment

If any other carrier than Air Canada is included in the ticket (interline rates apply)
Interline Rates

Booking Classes		Rate
J, C, D, Z, P		2%
O, E, N, Y, B, M		2%
All other Economy classes	excluding fare basis code ending in- LGT and- BA	0.50%
	with fare basis code ending in- LGT and- BA	0.25%

- Plating must be Air Canada 014
- Maximum two segments on other carriers, in each direction
- **Regardless of final destination (Atlantic and/or Pacific), routing can be either via transpacific or transatlantic segments as long as the transpacific and transatlantic segments are marketed and operated by Air Canada**
- One way permitted

Interline routing / combination examples:

1. YVR (AC)-HKG (OAL)-JNB (Pacific flight with final destination Atlantic-one -way)
2. YVR-(AC)-HKG (OAL)-JNB///JNB-(OAL)-HKG-(AC)-YVR (Pacific flight with final destination Atlantic-return)
3. YVR-(AC)-DEL-(OAL)-KTM///KTM-(OAL)-DEL-(AC)-YVR (Atlantic flight with final destination Pacific-return)
4. YVR-(AC)-DEL-(OAL)-NRT///NRT-(OAL)-HKG-(AC)-YVR (Atlantic flight with final destination Pacific; return via Pacific)
5. YVR-(AC)-ICN-(OAL)-VVO///VVO-(OAL)-LHR-(AC)-YVR (Pacific flight with final destination Atlantic; return via Atlantic)

Exclusions – Transatlantic/Transpacific Time of Ticketing DOES NOT apply to:

- Point of origin mainland China and India
- Change fees, seat selection fees and all other optional products and services fees
- Group bookings
- Round The World RTW fares
- Net fares (Leisure Nets/Group Nets) and “No Fare (IT/BT)” ticketing on published fares
- Infant fares not occupying a seat
- Corporate contract tickets and flight pass identified with a “CC” corporate contract number, or Star Alliance contract number in the tour code box, **including** tickets with no corporate discount applied
- Altitude redemption tickets, Industry reduced rates, “Air Canada Vacations”, Bereavement fares or any other discount program fares
- Taxes, surcharge and all fees/charges entered in the tax boxes
- Tickets already issued (retroactively)

This Time of Ticketing is part of Confidential Incentive Agreement effective April 01, 2019
 Therefore, all terms, conditions and regulations stipulated in Agreement apply for this Appendix

Booking and Ticketing

Ticketing error fee of 20% of the debit memo value, with a minimum \$50.00 per ticket. Incorrect commission amounts may be recalled

Booking Channels	Aircanada.com/agents, GDS, AC2U certified channels and Air Canada Web link
Plating/Carriers	Air Canada 014 plated tickets
Tour Code	ACTOT must be entered in the tour code box of GDS tickets at time of ticketing
Commission Box and Payment	With GDS bookings, incentive must be entered in the commission box at time of ticketing Rates applied automatically when booked at aircanada.com/agents, AC2U certified channels and Air Canada Web link. Payment via BSP Settlement process
Applies to	<ul style="list-style-type: none"> - New tickets, and the additional collection (fare difference) of exchanged tickets only - Published one-way, round-trip fares according to fare rule - Corporate Rewards tickets issued with PN # - Meetings and conventions - Base fare, surcharge, stopover charges and all elements shown in the fare calculation and fare boxes of the ticket
Combination of booking classes	- The lowest rate of the transatlantic or transpacific segment applies to the whole ticket
Combination of services	<ul style="list-style-type: none"> - The lowest rate between service Canada and/or Atlantic/Pacific applies to the whole ticket. - Examples: YVR-YYZ // LHR-YYZ-YVR, YYZ-YVR // ICN-YVR-YYZ.
Exchanged tickets	<ul style="list-style-type: none"> - If exchanged for a North America ticket, no tour code on exchanged ticket - If exchanged to same service or any other service than North-America, you must enter the tour code ACTOT on the exchanged ticket whether commission was claimed on original ticket, or no commission applies on the exchange ticket, i.e. no adcol
Open Jaw	Permitted. Example: YVR-TPE // FRA-YYZ-YVR
Refunds, Cancellations	Time of Ticketing is recalled on all refunded and cancelled tickets
Taxes, Fees, Surcharges	Agency is responsible for collection of all applicable taxes, fees/charges and surcharges valid at time of ticketing. When customer has requested a round-trip, Agency shall not issue two OW tickets in lieu of one RT ticket