

TIME OF TICKETING COMMISSION PROGRAM

LATIN

Attachment 1

| Ticket Designator - TZ17 | | | | |
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| Section # | Origin | Destination | Applies To | TOT Commission |
| 1 | Canada | Argentina, Belize, Bolivia, Brazil, Chile, Colombia, Costa Rica, Ecuador, El Salvador, Guatemala, Guyana, Honduras, Nicaragua, Panama, Paraguay, Peru, Suriname, Uruguay, Venezuela | A,E,G,H,K,L,M,Q,R,S,T,U,V,W | 4% |
| | | | B,C,D,O,P,Y,Z | 8% |

Contract Rules

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| Notification | <p>This program is Bi-directional. "Bi-directional" commission between YYZ-EZE, applies whether the trip originates in YYZ or EZE.</p> <p>Please note Basic economy fares are not eligible for TOT commission .</p> |
| Ticketing Dates | Valid July 1, 2019 through June 30, 2020 |
| Travel Dates | Published fare rules apply |
| Participating Carriers | <p>UNITED (UA) and their regional carriers. Cape Air, Great Lakes Airlines, Silver Airways, Regional carriers DBA United Express, Train Service operated by Amtrak booked UA codeshare.</p> |
| Flight Application | <ul style="list-style-type: none"> - At least one segment (CA to Latin America) must be marketed and operated by United. - Ticket must be plated on the United. - Valid on published fares only. - Travel must be to/from Canada. - Valid for one-way, round-trip, circle-trip and open-jaw journeys. <p>INTERLINE WITHIN CANADA to USA - AIR CANADA (AC) Standard commission rate applies. No commission deduction. Applicable commission may be taken when the following rules are met:</p> <ul style="list-style-type: none"> - Origin/Destination that is served by UA or AC in Canada. - UA* flights operated by Air Canada and AC* flights operated by United or AC flights operated by AC. - The connection is to and from United to destinations listed above. - The international published through fare begins with one of the classes specified above. |

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| Eligibility | <p>Program applies to international published fares. Program applies to stopover charges and differential if applicable This program applies to international fares when combined with sector fares (point-to-point) when all the following parameters are met:</p> <ul style="list-style-type: none">- Travel must be on United and Regional Carriers- The connecting time must be within 24 hours of the international portion of the journey.- The published fare is booked in or begins with one of the classes specified above. <p>If the sector fares do not meet the parameters shown above, they can be included in the ticket at 0% commission. International Time of Ticketing (ITOT) may NOT be applied on any segment with net fares, corporate discounts, negotiated group rates, air pass programs, United PassPlus negotiated fares/discounts, Propel level 5, senior citizen, emigrant, journalist, military, missionary, student, discount coupons, travel certificates, government fares, crew rotation fares, two-for- one offers and the like or discount programs of any type including fares that price with "/ticket designator" (such as /UAF, /8N02).</p> |
| Eligibility Exceptions | <p>Commission may be claimed on fares using these Ticket Designators : Applies for booking class or the first letter of the fare basis code. (Whichever option offers the highest commission rate)</p> <p>/UPxx (i.e. /UPDI /UPDZ, /UPDP) /8Dxx (i.e. 8D02, 8D05 or any type of 8Dxx) CPA+ and Propel levels 1-4 fares /LTxx (i.e. /LT10, /LT15 or any /LTxx type fare)</p> |
| | <p>Rules</p> <ul style="list-style-type: none">- Fare must auto price. Debit memos will be issued for manually priced tickets- The valid TD (i.e. UPDI, 8D02 or LT10) must appear on the applicable segments- TZ17 ticket designator must be in the tour code or endorsement box.- 0% commission on domestic sector fares using ticket designators listed above |
| Interline | <p>BEYOND UNITED DESTINATIONS</p> <p>AZUL (AD) LINHAS AEREAS BRASILEIRAS Normal TOT commission applies (no reduction) when connection is from UA to AZUL (AD) AND the Canada to South America segment is marketed and operated by UA. Commission may be taken on code-share or interline flights when all the following parameters are met:</p> <ul style="list-style-type: none">- The connection is from United (UA) to Azul (AD) and vice versa.- The connection point occurs at GIG (Rio de Janeiro); GRU (Sao Paulo) or VCP (Sao Paulo) and travel remains within South America to destinations not served by United (UA).- The International published through fare is booked in or begins with the classes specified above. <p>ALL OTHER AIRLINES Three (3) points less than the standard commission may be taken on interline or code-share flights with other airlines (OA) provided all parameters listed below are met AND the Canada to Brazil or Argentina segment is marketed and operated by UA.</p> <ul style="list-style-type: none">- The connection is from United (UA) to other airlines (OA) and vice versa.- The connection occurs at one of the cities within Brazil or Argentina , to points beyond not served by United (UA)- The International published through fare is booked in or begins with the classes specified above. |
| Day/Time | Published fare rules apply. |

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| Reservations | Published fare rules apply. |
| Minimum Stay | Published fare rules apply. |
| Maximum Stay | Published fare rules apply. |
| Combinations | NOT PERMITTED - Combining Time of Ticketing commission programs unless specified below . PERMITTED When combining classes and/or incentive rates the applicable commission on qualifying fares will apply. May be combined with Perks Plus. |
| Blackouts | Published fare rules apply. |
| Surcharges | Published fare rules apply. |
| Penalties | Published fare rules apply. |
| Discounts | No children, infant, senior or any other type of discounts apply. |
| Groups | This program is not valid for group travel of ten (10) or more passengers traveling together on the same flight |
| Ticketing Procedures | Tickets must be plated on UA (016). Ticket Designator: Applicable code must be placed in their appropriate location(s). Failure to enter applicable Ticket Designator or incorrect application of the afore mentioned terms and conditions will result in the issuance of debit memos to the ticketing agency location. Place TZ17 in one of the following positions, preferred in the order below: - Ticket Designator - Tour Code box - Endorsement Box |
| Latin Countries | CENTRAL AMERICA: BELIZE (BZ), COSTA RICA (CR), EL SALVADOR (SV), GUATEMALA (GT), HONDURAS (HN), NICARAGUA (NI), PANAMA (PA) SOUTH AMERICA: ARGENTINA (AR), BOLIVIA (BO), BRAZIL (BR), CHILE (CL), COLOMBIA (CO), ECUADOR (EC), GUYANA (GY), PARAGUAY (PY), PERU (PE), SURINAME (SR), URUGUAY (UY), VENEZUELA (VE) |

Authorization Period: 7/1/2019 - 6/30/2020