



**2019 USA & CANADA COMMISSION SHEET REVISION 01FEB19**

FOR TICKETS ISSUED BETWEEN 01FEB19-31DEC19

ACCOUNT: FIJI AIRWAYS USA & CANADIAN CONTRACTED ACCOUNTS

IATA NBR(S): MULTIPLE

Agent Helpdesk 1-800-227-4446 press option 2 (travel agent) then your 3 digit identifier or send an email to [tasupport@fijiairways.com](mailto:tasupport@fijiairways.com).

**COMMISSIONS:** These commission levels and tour codes are valid on Fiji Airways published fares **systemwide** ticketed in the USA and Canada.

USA POINT OF SALE – SYSTEMWIDE			CANADA POINT OF SALE - SYSTEMWIDE		
TOUR CODE	COMMISSION	BOOKING CLASS	TOUR CODE	COMMISSION	BOOKING CLASS
PPUZ00119	10%	J, D, C, Z, I	PPCZ00119	10%	J, D, C, Z, I
	5%	Y, B, H, L, O, K, W, Q, S, M, V, G, N, T, R		5%	Y, B, H, L, O, K, W, Q, S, M, V, G, N, T, R

\*NOTE ONE: Only one tour code applies for tickets issued in USA – PPUZ00119.

\*NOTE TWO: Only one tour code applies for tickets issued in Canada – PPCZ00119.

\*NOTE THREE: Infant fares commission is 5%. Child fares are 10% for business and 5% for economy class.

**RESERVATIONS:** Fiji Airways reservations must show the passengers names as they appear on their passports and be booked in the applicable booking classes. TSA and passenger contact information (i.e. **email address and/or cellphone number**) must be shown in the reservation.

**Check your GDS for fare rules, applicable carriers, routings, and booking classes as they are subject to change.** AA or DL Addons are not valid on through fares to Australia and AA Addons to New Zealand.

**USA Addon Carriers:** FJ codeshare flights are operated by AA & AS; AA – N, S, V; AS – R, T, G, K, V; DL – V, X; HA – K, Z, L, G, I, N

**Canadian Addon Carriers:** AA– N, S; AC – K, A, L, S; WS – S, N, Q, H; AS – R, T, G, K, V; DL – V, X

**New Zealand Addon Carriers:** - NZ – S, L, T; JQ - I, Z, A, F, E

**Australia Addon Carriers** – QF – O, Q, S, V (not valid on Jetstar operated services); VA – T, V

**TICKETING:** Tickets must be issued on Fiji Airways (260) with the applicable tour code in the Tour Code Box. Tour codes must be shown on the tickets to avoid debit memos.

- Tickets must be issued **per the fare rules** and no later than **31Dec19**.
- Ticket numbers must be shown in the reservation or the reservation will be auto-cancelled.
  - **ENDORSEMENT BOX: NONEND/NONREF/VALID FJ ONLY/PENALTY APPLIES**
- Any **schedule changes** or itinerary changes, tickets must be reissued or the flights will be auto-cancelled.
  - **ENDORSEMENT BOX: INVOL REISS RERTE DUE FJ SKCH (show the applicable carrier code)**

**COMBINATIONS:** Fiji Airways fares are combinable with other Fiji Airways fares. **For mixed class/carrier itineraries, show a dollar amount in the commission box. Check combinability as the other carriers fares may have to be ticketed separately.**

**DEBIT MEMOS:** Any disputes on CARRIER debit memos must be dealt with by email. AGENT must provide detailed reasons for the dispute in the box provided and email the ADM number and any supporting documents to [disputes@accelya.com](mailto:disputes@accelya.com). (updated email address)

**NEW GROUP DESK EMAIL ADDRESS:** [groups.northamerica@fijiairways.com](mailto:groups.northamerica@fijiairways.com)

Revisions – Infant and Child commissions, Endorsement Box clarification & Debit Memo email address updated