



# Malaysia Airlines

September 1, 2018

**Dear Sumeet,**

Malaysia Airlines would like to remind all agents that all fares ticketed out of Canada do not attract commission. This applies to all codeshare flights originating out of Canada as well as any Malaysia Airlines flights worldwide.

As of September 1, 2018 please note the new contact information for Malaysia Airlines:

**By Phone:**

Malaysia Airlines' Global Contact Centre  
60 3 7843 3000

Phone lines are open 24 hours a day for both the travel trade and the consumer.

Malaysia Airlines' UK Contact Centre

44 330 365 0080

Local UK Business Hours

**By Email:**

General Reservations	<a href="mailto:gccc.reservations@malaysiaairlines.com">gccc.reservations@malaysiaairlines.com</a>
Ticketing	<a href="mailto:gccc.ticketing@malaysiaairlines.com">gccc.ticketing@malaysiaairlines.com</a>
Refunds	<a href="mailto:gccc.refund@malaysiaairlines.com">gccc.refund@malaysiaairlines.com</a>
Group Sales	<a href="mailto:groups.uk@malaysiaairlines.com">groups.uk@malaysiaairlines.com</a>
Sales Support	<a href="mailto:salessupport.uk@malaysiaairlines.com">salessupport.uk@malaysiaairlines.com</a>
Customer Care	<a href="mailto:customerrelations.uk@malaysiaairlines.com">customerrelations.uk@malaysiaairlines.com</a>

For more information on Malaysia Airlines please visit [www.malaysiaairlines.com](http://www.malaysiaairlines.com)

Effective September 1, 2018, Discover the World will no longer be representing Malaysia Airlines in Canada. All matters regarding sales and service are to be directed to the contact centres provided above.



Discover the World, 5160 Explorer Drive, Unit 31, Mississauga, ON L4W 4T7 Canada

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