

YYZ/HC/Aug18/Policy

Dear Travel Partners,

Jet Airways No-show Policy will be revised sales and travel effective **6th August, 2018** as follows:

A guest will be treated as a No-show –

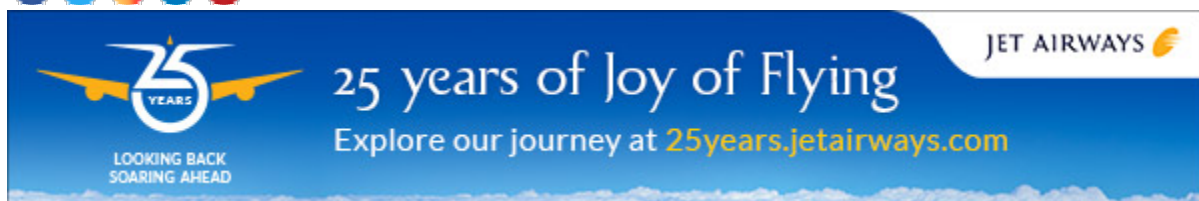
- who doesn't show up for the flight OR
- who cancels / amends his/her reservation –
 - i. **Domestic India routes:** within **2 hours** of the flight's scheduled departure time.
 - ii. **International routes:** within **5 hours** of the flight's scheduled departure time.

All No-show cases will attract no-show penalties as per applicable fare rules. ADMs will be raised in cases where No Show Penalties are not collected as per the applicable fare rules.

Thank you for your support.

Jet Airways - Revenue Management.

Policies, Procedures & Processes



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