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Group Reservations:

(800)800-9999

Help Desk:

(877)834-9459

Local Phone:

Luis Arraut - larraut@aeromexico.com - (619) 307-6042

Reservations:

(877)237-6639

AeroMexico

3663 N. Sam Houston Parkway E. Ste. #500 Houston, TX 77032

ctejada@aeromexico.comwww.aeromexico.com

Product Info:

AeroMexico is the largest airline in Mexico.

We operate 17 gateways in the United States and Canada, DFW, IAD, JFK, ORD, MCO, MIA, IAH, SAT, PHX, LAX, LAS, ONT, SMF, SFO, FAT, YUL & DEN (Seasonal) to MEX, GDL, MTY & CUN and serve more than 40 destinations in Mexico. Also connections available to destinations in Central America (GUA, SAL, SAP, SJO) and South America (BOG, CCS, EZE, GRU, LIM, SCL & UIO) via MEX.

80 destinations worldwide**AeroMexico New and Expanded Service.**

New service to GIG (Rio de Janeiro, BR – July 14, 2014) Additional frequencies – ORD (3 daily flights), IAH (4 daily flights) & SFO to MEX (2 daily flights) since summer of 2013.

One of the founding members of SkyTeam Alliance.

The fourteen members are: Aeroflot, Aerolineas Argentinas, Aeroméxico, Air Europa, Air France, Alitalia, China Southern, Czech Airlines, Delta Air Lines, Kenya Airways, KLM Royal Dutch Airlines, Korean Air, TAROM, Vietnam Airlines, and China Airlines.

Aeromexico North America Gateways Non-Stop Service to Mexico Cities

Boston, Chicago, Dallas, Denver, Houston, Las Vegas, Los Angeles, Miami, Montreal, New York, Ontario, Orlando, Sacramento, San Antonio, San Francisco, Toronto, Vancouver & Washington DC to Mexico City.

Las Vegas, Houston, New York (JFK) & San Antonio to Monterrey

Chicago, Las Vegas, Los Angeles, Fresno, Sacramento, Ontario & San Francisco to Guadalajara

New York (JFK) to Cancun

Aeromexico Plus + (seat assignment)

- Located in the first 3 rows of our Economy Class Cabin* and the rows on emergency exits.
- Now available in all Aeromexico aircraft.*
- Increased legroom
- Priority boarding and deplaning
- Premier airport check-in counters
- Baggage ID tags
- Available for sale in all GDS.

*Configuration and amount of seats may vary contingent on type of aircraft.

Commission Info:

Effective for tickets issued through December 31, 2018

Compensation to be pre-deducted at the time of ticketing, as follows:

O&D	CITIES	COMP%	APPLICABLE FLTS
To/From	CANADA to all points in Mexico, Caribbean, Central America, South America, & Europe & Asia	10%	On AM 001-4999 flights only.

			Class: J <u>ONLY</u>
		8%	On AM 001-4999 flights only. Class: C, D, I, Y, B & M <u>ONLY</u>
		6%	On AM 001-4999 flights only. Class: U, K, H, L, Q & T <u>ONLY</u> .
		3%	On AM 001-4999 flights only. Class: E, N, R, V and W <u>ONLY</u> .
		3%	On AM 5000-5999 flights only / or connecting to AM 001-4999 flights only
		10%	On AM 001-4999 flights only. Class J <u>ONLY</u>
		8%	On AM 001-4999 flights only. Class: C, D, I, Y, B & M <u>ONLY</u>
To/From	USA to all points in Mexico, Caribbean, Central America, South America, Europe & Asia	6%	On AM 001-4999 flights only. Class: U, K, H, L, Q & T <u>ONLY</u> .
		3%	On AM 001-4999 flights only. Class: E, N, R, V and W <u>ONLY</u> .
		3%	On AM 5000-5999 flights only / or connecting to AM 001-4999 flights only
		15%	On AM 001-4999 flights only. Class J <u>ONLY</u>
To/From	IAH to MEX/MTY DFW/MIA to MEX	12%	On AM 001-4999 flights only. Class: C, D, I, Y, B & M <u>ONLY</u>
		10%	On AM 001-4999 flights only. Class: U, K, H, L, Q & T <u>ONLY</u>
		6%	On AM 001-4999 flights only. Class: E, N, R, V and W <u>ONLY</u> .
To/From	Wholly Domestic Mexico	1%	On AM 001-4999 flights only
From	USA and Canada to Central America, South America, Europe & Asia tickets that combine AM or AM code shares flights with any other carrier segments	3%	Permitted on through Fares on Applicable flights listed below
To/From	Any travel TO/From MEX to Central America, South America & Europe	0%	

NOTE Hand written tickets

0%

- **Eligible revenue to/from USA/CANADA and all points in Mexico, Caribbean, Central America, South America, Europe, Asia and within Mexico include air travel on AM coded flights as listed above, whether sold as tickets or as PTA'S. This does not include MCO's, tour coupons or net fares** Compensation will be paid only on that portion of the total fare that is attributable to travel on applicable flights:
 - o AM 001- 4999 FLIGHT SERIES AEROMEXICO/ AM CONNECT & AM TRAVEL
 - o AM 5000-5999 FLIGHT SERIES CODE SHARE WITH & OPERATED BY: Delta
 - o AM 7250-7399 FLIGHT SERIES CODE SHARE WITH & OPERATED BY: WestJet
 - o AM 6000-7249 & 7400-8449 FLIGHT SERIES CODE SHARE WITH & OPERATED BY: Air France, Avianca, KLM, Alitalia, Korean Air, Air Europa, Czech Airlines, Tarom, Aeroflot, China Southern, China Eastern, Vietnam, China Airlines, Shanghai Air, Copa Airlines, Lan, Lan Peru, Gol, Mayair
- **All tickets must be issued through ARC or BSP using Aeromexico's code, "139."**
- All tickets should be processed as e-tickets. A \$100.00 fee will apply to paper tickets issued for an eligible e-ticket itinerary
- Compensation is applicable to all published fares, including Children and Senior fares
- **Fare basis ending in digit 1 are not commissionable**
- Automated Ticket Stock Only. (Manual Ticket Stock not permitted)
- No retroactive compensation will apply
- Aeromexico and Agency agree to review performance on a quarterly basis and define contract continuance.
- Aeromexico reserves the right to amend this Exhibit as dictated by market conditions
- Tickets are non-endorsable, refundable to issuing agent, only according to the published fare rule
- The terms and conditions of this agreement and its attachments are to be kept strictly confidential by Agent
- Pre-deduct compensation is to be taken from the weekly sales through the ARC or BSP system. Aeromexico is not responsible for paying any compensation not taken at the time of ticketing
- Domestic segments added to an international route will be compensated as wholly domestic
- Compensation does not apply to tickets with air travel wholly on other airlines, not in code share flights
- Agency is responsible to adhere and comply with all Fare Rules and Regulations

Booking Info:

Customer Relations: customerrelations@aeromexico.comRefunds: amusrefunds@aeromexico.com

Payment Info:

Target Audience:

High Leisure & Corporate Business Travelers.

Sales Tips:

Target Business Travel markets such as Miami, New York, Chicago, Los Angeles, San Francisco, Washington, Houston and Dallas where AM is the number one or two carriers in terms of seat offer in those markets.

Aeromexico Club Premier Elite Match

Aeromexico's Club Premier® is the first frequent flyer program in Latin America designed to reward customer preference and loyalty. Passengers accumulate Premier Kilometers when flying with Aeromexico

All you need for a status match is:

A copy of the last account statement from our current frequent flyer program

A copy of your membership card

Valid picture ID

Apply electronically for your status match at: www.aeromexico.com/en/us/elite-match/index.html

Training And Support:

For sales support please contact the TMC's Help Desk at **1 877-834-9459** or e-mail to amsalessupport@aeromexico.com
Open Mon - Fri 9A-7P CST/Sat 10A-7P

Customer Relations: customerrelations@aeromexico.comRefunds: amusrefunds@aeromexico.comLuis Arraut Contact info: (619) 307-6042 larraut@aeromexico.com

Destinations:

CANADA, CENTRAL AMERICA, MEXICO, NORTH AMERICA, SOUTH AMERICA, USA

Group Policies:

For information on Group and MICE service please contact **1 800-800-9999** or email amgroups@aeromexico.com Open Mon-Fri 9A-7P CST.

For sales support please contact the TMC's Help Desk at **1 877-834-9459** or email to amsalesupport@aeromexico.com Open Mon - Fri 9A-7P CST/Sat 10A-7P

For group policies click [here](#).

Marketing Tools:

Training:

We can do a webinar or face-to-face seminar.

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