

United Airlines Transborder Time of Ticketing (TOT) Program*

This information is designed to help you avoid debit memos when using the Transborder TOT program.

- The travel is bi-directional and can originate in either Canada OR the US
- The commission levels are combinable and would be entered as the dollar amount when combining the 3% and 5% levels
- The commission does apply one way if one portion of the itinerary does not qualify
- When completing an even exchange where no additional commission is being taken on the new ticket you are still required to include the TZTB ticket designator on the new ticket
- The commission only applies to UA operated and marketed flights – AC codeshare flights are not eligible even when booked as UA (i.e. UA 8015 – UA 5814). Below is not eligible as YVR to EWR is operated by AC and is a through fare. If the fare is split you can take the commission on the transborder portion.

YVR	UA	8100	U	20FEB	0915	OK	UNND0A9KN/TZTB	20FEB	20FEB	NIL
X EWR	UA	4056	U	20FEB	1913	OK	UNND0A9KN/TZTB	20FEB	20FEB	NIL
DCA										
-VOID-										
-VOID-										
<p>CAD 655.9 YVR UA X/EWR UA WAS495.06NUC495.06END ROE1.32507</p> <p>*XXXXXXXXXXXXXXXXX03\$01/18</p> <p>016 1304841895 1 016 2</p> <p>SABR</p> <p>0.00 655.99 5.00 % AY 7.33 CA 12.10 XT 99.50</p> <p>Calc.Mode:1</p>										

- Transborder Sector Fares may be eligible for commission when combined with a domestic sector fare:
 - Commission applies to both the transborder and domestic sector fares provided connection is within 4 hours
 - Commission applies to only the transborder sector when the connection time is beyond 4 hours
 - Examples:
 - YYZ - ORD (F) (5% commission)
 - ORD - YYZ (Q) (3% commission)
 - YYC - ORD (Q) (sector fare 3% commission) connection beyond 4 hours
 - ORD - LGA (sector fare 0% commission)
 - YYC - ORD (Q) (sector fare 3% commission) connection within 4 hours
 - ORD - LGA (Q) (sector fare 3% commission)
- Transborder Sector Fares may be eligible for commission when combined with an international sector fare:
 - Commission applies on the transborder sector on an International ticket if the connecting time is more than 24 hours (International sector is eligible for 0% commission)
 - Commission DOES NOT apply on a transborder sector fare connecting within 24 hours of an international sector fare
 - Examples:
 - YYC - ORD (H) (sector fare 5% commission) connection beyond 24 hours
 - ORD - LHR (sector fare 0% commission)
 - YYC - ORD (sector fare 0% commission) connection within 24 hours
 - ORD - LHR (sector fare 0% commission)

- When booking a fare that includes a ticket designator such as the UPDI/UPDZ/UPDP fares you must include the UPDI ticket designator in the ticket designator box and add the TZTB TOT ticket designator in the Endorsement Box. The UPDI/UPDZ/UPDP fares are reduced fare business class fares booked primarily P or A and uses an economy class fare basis such as K, T, L, M, H. In the example below the booking class is "A" and the fare basis is "MNN0A9SY". For these tickets include the fare basis as MNN0A9SY/UPDI as filed and add the TZTB to the Endorsement Box. This also applies to our CPA corporate contracts that include a ticket designator 8D02/8D05/DDXX.

INCORRECT

SAT	UA	4542	A	16FEB	1610	OK	MNN0A9SY/TZTB	16FEB	2PC
X DEN	UA	829	A	16FEB	1855	OK	MNN0A9SY/TZTB	16FEB	2PC
YVR									
VOID-									
VOID-									
USD 1228.0 SAT UA X/DEN UA YVR1203.00 1525.00NUC1228.00END ROE1.00 XFDEN4.5									
CAD 1602.0									
*VXXXXXXXXXXXXX5705320									
CAD 1638.6									
SABR 016 1304622921 1 016.2									
0.00 1602.00 5.00% AY 7.31 US 23.49 XF 5.87									

CORRECT

UNITED AIRLINES 016 2						TKTT 1234567-8 SABR ABC Travel 123 Street T2T 1T1 Calgary			
REFUNDABLE/TZTB						SATYVR AA/OWNOWI 08 FEB 2017			
SMITH/JOHN MR									
SAT	UA	4542	A	16FEB	1610	OK	MNN0A9SY/UPDI	16FEB	2PC
X DEN	UA	829	A	16FEB	1855	OK	MNN0A9SY/UPDI	16FEB	2PC
YVR									
VOID-									
VOID-									
USD 1228.0 SAT UA X/DEN UA YVR1203.00 1525.00NUC1228.00END ROE1.00 XFDEN4.5									
CAD 1602.0									

If you have any questions that are not answered above, please contact either TMC Programs at TMCPrograms@united.com or myself at Stacey.nishikawa@united.com.

* The information is subject to change and is effective as of September 26, 2017 for the Transborder Time of Ticketing Program valid for October 1, 2017 through December 31, 2017