

## **Void Transactions**

### **For Agencies Reporting Through BSP**

Transactions may be voided on the same day of the issuance of the sale.

**Additionally, agencies can submit for a refund through the first business day after the issuance of sale as follows:**

- Valid for tickets with published or net fares, codeshare or interline flights.
- Not valid for group fares or tickets purchased for same day travel
- Local laws and regulations may apply

Process the transaction:

- **Before cancelling flights and completing the refund:** Add SSR OTHS UA BSP24HREFUND
- Canada, Caribbean, Latin America (except Brazil): Complete refund through GDS.
- Brazil, Europe, Middle East, Africa, India and Asia/Pacific: Submit your refund application to United via the BSP Link.

Any refund processed outside of the established timeframe will result in a debit memo.