ACPEDIA - 673053

- PNRs may contain a maximum of 99 names holding space plus 28 infants.
- A customer's name on a ticket is limited to a **maximum** of 28 characters (including the slash (/) and the title) and should be entered as:
 - Last name followed by the slash (/), first name, middle name and title.
 - Example: SMITH/JANEPATRICIAMRS

The following applies:

- 1. A **title** is mandatory (1-6 characters); effective January 19, 2016, a title is optional except for employee and crew bookings.
 - i. The only acceptable titles are: MR, MRS, MISS, DR, MS, CAPT, FATHER, HON, JUDGE, MSTR, PROF, RABBI, REV, SEN, SIR, SISTER
- 2. A **last name** is mandatory (minimum of 2 characters required)
 - i. One-letter last name: double the letter (QIK-RES will double the letter when the name is entered in the name pop-up)
 - ii. If there is no last name, the name field needs to indicate "LNU" (Last Name Unknown) with the first name (for example: LNU/ALBERT).
- 3. A **first name** is mandatory (minimum of 1 character required)
 - i. If there is no first name, the name field needs to indicate the last name with the first name showing as "FNU" (First Name Unknown) (for example: SMITH/FNU).
- 4. A **middle name** is optional (required for flights to and from the United States to as part of Secure Flight Passenger Data (SFPD)



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