

# KUWAIT AIRWAYS – CANADA

## GENERAL CONDITIONS FOR 2016 PROMOTIONAL FARES VIA EUROPE

Dated: 13APR16 – FOR PROMOTIONAL FARES

<b>TICKETING &amp; RESERVATIONS</b>	Tickets must be issued in accordance to the published IATA Fares or IT in fare box. All applicable restrictions including MIN/MAX stay etc. must be entered in the appropriate boxes. Tickets must be issued in accordance to the published IATA Fares or IT in fare box.						
	<b>TOUR CODE - YYZT579</b>						
	Tickets must be marked <b>NON-ENDORSEABLE/NON REFUNDABLE/NON-REROUTABLE</b> .						
	Destination contact telephone numbers for RT/PTA passengers must be entered in the OSI field. Passengers must be advised to reconfirm anytime after arrival latest by one week prior to departure date. Reconfirmation is also mandatory for passengers who avail a stopover of more than 72 hours. IN CASES WHERE PASSENGERS HAVE BEEN REROUTED BY AC DUE DELAYS/CANCELLATIONS PASSENGERS MUST BE ADVISED TO CONTACT KUWAIT AIRWAYS OFFICE TO REINSTATE BOOKINGS WHICH HAVE BEEN CANCELLED DUE TO NO SHOW.						
	<b>TRAVEL FROM LAST STOPOVER MUST COMMENCE NO EARLIER THAN THE FIRST SUNDAY AFTER DEPARTURE FROM FARE ORIGIN.</b>						
<b>MINIMUM STAY</b>	<b>TRAVEL FROM LAST STOPOVER MUST COMMENCE NO EARLIER THAN THE FIRST SUNDAY AFTER DEPARTURE FROM FARE ORIGIN.</b>						
<b>MAXIMUM STAY</b>	<b>4 MONTHS VALIDITY</b>						
<b>PUBLISHED FARES</b>	9% commissionable						
<b>BOOKING CLASS</b>	Codes for KU and the interline carriers and fare basis must be strictly applied. <i>Failure to apply the correct fare basis or booking class code will result in our debiting the agency concerned the full all year Y-Class fare.</i>						
<b>TRANSATLANTIC FLIGHTS</b>	<b>A/LINE</b>	<b>CL</b>	<b>UPSELL TO</b>	<b>IN EACH DIRECTION ADD C\$.</b>	<b>VALID FROM POINTS:</b>	<b>REMARKS</b>	
<b>AC CODE SHARED FLIGHTS NOT PERMITTED EXCEPT FOLLOWING: AC JAZZ AC ROUGE AC EXPRESS</b>	<b>AC</b>	V	Q	OW/TKT 80.00	YYZ/YOW/ YUL/YHZ/YYT	YEAR ROUND	
				RT/TKT 60.00		LOW SEASON	
				RT/TKT 80.00		*PEAK	
		V	Q	OW/TKT 110.00	YEA/YYC/YWG YVR/YQR/YXE	YEAR ROUND	
				RT/TKT 80.00		LOW SEASON	
				RT/TKT 100.00		*PEAK	
<b>AC SEASONALITY</b>	<b>PEAK SEASON FOR AC FARES: 15JUN TO 05SEP15 and 08-23DEC16</b> <b>BALANCE IS LOW SEASON</b>						
<b>STOPOVER CHARGES</b>	<b>LON/PAR/FRA/FCO/KWI : ANY 1<sup>ST</sup> STOP FREE</b> <b>IF 2<sup>ND</sup> STOP IN SAME CITY THEN A CHARGE OF C\$95.00 APPLIES.</b>						
<b>REFUND PROCESSING FEE</b>	<b>C\$200.00 FOR TOTALLY UNUSED ONE WAY TICKETS</b>						
	<b>C\$200.00 FOR TOTALLY UNUSED RETURN TICKETS</b>						
	<b>NO CHARGE FOR PARTIALY UTILIZED TICKETS</b>						
	Children's discount not applicable – Infants are exempted.						

<p><b>*PENALTIES</b></p>	<p>Voluntary changes of reservations/travel dates once ticketed:  <b>On KU</b> before departure: CAD125.00 plus any difference in fare due change of seasonality or booking class.  Child pays same as adult. Infants are FOC.</p> <p><b>On KU</b> after departure: <b>First change FREE.</b>  <b>Second change charge of CAD200.00 applies.</b>  Child pays same as adult. Infants are FOC.</p>
<p><b>PASSPORT DETAILS</b></p>	<p><b>IT IS IMPERATIVE THAT BOOKINGS ARE DONE WITH NAMES EXACTLY AS SHOWN ON PASSENGER'S PASSPORT.</b></p> <p><b>PASSPORT DETAILS ARE MANDATORY AND SHOULD BE MENTIONED ON THE BOOKING, I.E. PASSPORT NUMBER, DATE OF EXPIRY, DATE OF BIRTH, NATIONALITY AND GENDER.</b></p>
<p><b>CHILDREN INFANT DISCOUNT &amp; TICKETS</b></p>	<p><b>CHILDREN</b> 75% of net fares including stopover charges and side trips.</p> <p><b>INFANTS</b> 20% OF ADULT NET FARE.  If infants reaches their 2<sup>nd</sup> birthday prior to returning – half child fare applies.</p> <p>Passports should be checked and date of birth inserted in the endorsement box.</p>
<p><b>SIDE-TRIPS</b></p>	<p><b>USE SYSTEM FARE – NO HOTAC WILL BE PROVIDED</b></p>
<p><b>HOTEL ACCOMMODATION</b></p>	<p>If transit time in KWI is over 6 hours, a VMPD for hotel accommodation must be issued at time of ticketing, the number of which must be relayed to KU for insertion in the passenger's PNR.</p>
<p><b>OPEN-JAW</b></p>	<p><b>Destination OPEN JAW (i.e. Eastbound DEL &amp; Westbound ISB) Transatlantic combinations are permitted within Area 3.</b></p> <p>The fare is calculated by combining half of each return fare component.</p>
<p><b>PTA FARES</b></p>	<p><b>PLEASE CONTACT OUR OFFICE</b></p>

May 13, 2016