

KUWAIT AIRWAYS – CANADA

GENERAL CONDITIONS FOR 6-MONTH NET FARES 2016 VIA EUROPE

Dated: 13 APRIL 2016

TICKETING & RESERVATIONS	Tickets must be issued in accordance to the published IATA Fares or IT in fare box.						
	All applicable restrictions including MIN/MAX stay etc. must be entered in the appropriate boxes.						
	“X” should be marked in the TOUR CODE BOX.						
	Tickets must be marked NON-ENDORSEABLE/NON REFUNDABLE/NON-REROUTABLE.						
Destination contact telephone numbers for RT/PTA passengers must be entered in the OSI field. Passengers must be advised to reconfirm anytime after arrival latest by one week prior to departure date. Reconfirmation is also mandatory for passengers who avail a stopover of more than 72 hours. IN CASES WHERE PASSENGERS HAVE BEEN REROUTED BY AC DUE DELAYS/CANCELLATIONS PASSENGERS MUST BE ADVISED TO CONTACT KUWAIT AIRWAYS OFFICE TO REINSTATE BOOKINGS WHICH HAVE BEEN CANCELLED DUE TO NO SHOW.							
MINIMUM STAY	TRAVEL FROM LAST STOPOVER MUST COMMENCE NO EARLIER THAN THE FIRST SUNDAY AFTER DEPARTURE FROM FARE ORIGIN.						
MAXIMUM STAY	6 MONTHS FOR ONE YEAR VALIDITY – N-CLASS FARE APPLIES. TO CONVERT A 6M FARE TO 12M – CHARGE THE DIFFERENCE BETWEEN RETURN N-CLASS AND FARE PAID.						
MINIMUM CONNECTING TIME AT LHR	IRRESPECTIVE OF GDS SYSTEM THE MINIMUM CONNECTING AT LHR AIRPORT SHOULD BE TWO AND A HALF HOURS OR MORE. PLEASE NOTE KU103 DOES NOT CONNECT WITH AC ON THE SAME DAY.						
PUBLISHED FARES	9% commissionable						
BOOKING CLASS	Codes for KU and the interline carriers and fare basis must be strictly applied. <i>Failure to apply the correct fare basis or booking class code will result in our debiting the agency concerned the full all year Y-Class fare.</i>						
TRANSATLANTIC FLIGHTS	A/LINE	CL	UPSELL TO	IN EACH DIRECTION ADD C\$.	VALID FROM POINTS:	REMARKS	
AC CODE SHARED FLIGHTS NOT PERMITTED EXCEPT FOLLOWIG: AC JAZZ AC ROUGE AC EXPRESS	AC	V	Q	OW/TKT 80.00	YYZ/YOW/ YUL/YHZ/YYT	YEAR ROUND	
				RT/TKT 60.00		LOW SEASON	
				RT/TKT 80.00		*PEAK	
	AC	V	Q	OW/TKT 110.00	YEA/YYC/YWG YVR/YQR/YXE	YEAR ROUND	
				RT/TKT 80.00		LOW SEASON	
				RT/TKT 100.00		*PEAK	
AC SEASONALITY	PEAK SEASON FOR AC FARES: 15JUN TO 05SEP16 & 08DEC TO 23DEC16 BALANCE IS LOW SEASON						
STOPOVER CHARGES	LON/PAR/FRA/FCO/KWI : ANY 1ST STOP FREE IF 2ND STOP IN SAME CITY THEN A CHARGE OF C\$95.00 APPLIES.						
REFUND PROCESSING FEE	C\$200.00 FOR TOTALLY UNUSED ONE WAY TICKETS						
C\$200.00 FOR TOTALLY UNUSED RETURN TICKETS							
NO CHARGE FOR PARTIALY UTILIZED TICKETS							
Children’s discount not applicable – Infants are exempted.							

<p>*PENALTIES</p>	<p>Voluntary changes of reservations/travel dates once ticketed: On KU before departure: CAD125.00 plus any difference in fare due change of seasonality or booking class. Child pays same as adult. Infants are FOC.</p> <p>On KU after departure: First change FREE. Second change charge of CAD200.00 applies. Child pays same as adult. Infants are FOC.</p>
<p>PASSPORT DETAILS</p>	<p>IT IS IMPERATIVE THAT BOOKINGS ARE DONE WITH NAMES EXACTLY AS SHOWN ON PASSENGER'S PASSPORT.</p> <p>PASSPORT DETAILS ARE MANDATORY AND SHOULD BE MENTIONED ON THE BOOKING, I.E. PASSPORT NUMBER, DATE OF EXPIRY, DATE OF BIRTH, NATIONALITY AND GENDER.</p>
<p>CHILDREN INFANT DISCOUNT & TICKETS</p>	<p>CHILDREN 75% of net fares including stopover charges and side trips.</p> <p>INFANTS 20% of Adult Net Fare If infants reaches their 2nd birthday prior to returning – half child fare applies.</p> <p>Passports should be checked and date of birth inserted in the endorsement box.</p>
<p>SIDE-TRIPS</p>	<p>USE SYSTEM FARE – NO HOTAC WILL BE PROVIDED</p>
<p>HOTEL ACCOMMODATION</p>	<p>If transit time in KWI is over 6 hours, a VMPD for hotel accommodation must be issued at time of ticketing, the number of which must be relayed to KU for insertion in the passenger's PNR.</p>
<p>COMBINATION</p>	<p>Transatlantic travel may be combined by using half of each return component.</p>
<p>OPEN-JAW</p>	<p>Destination OPEN JAW (i.e. Eastbound DEL & Westbound ISB) Transatlantic combinations are permitted within Area 3.</p> <p>The fare is calculated by combining half of each return fare component.</p>
<p>PTA FARES</p>	<p>PLEASE CONTACT OUR OFFICE</p>

May 13, 2016