

Dear Sumeet,

I am pleased to offer you our 2013-2014 Icelandair Consolidator Agreement for Canada.

Date: 10/02/2013
Agency: Bains Travel Ltd.
IATA Number: 61-552481
GDS System: Amadeus
Pseudo City Code(s): YVRC42143
Agreement #: 872

The Agreement below is between Icelandair, with offices located 1900 Crown Colony Drive. 1st Floor, Quincy, MA 02169-0979 and Bains Travel Ltd. with offices located at 6550 Fraser Street, Vancouver, B.C. V5X 3T3.

Period of Application of this Agreement applies for tickets issued between 03OCT2013 and 31DEC2014. Either party may terminate this Agreement with 30 days advance written notice.

No Commission. Enter "0". If the commission box of the ticket shows any other dollar amount this Agreement authorizes Icelandair to issue a "Recall Commission Statement" to the "Agency" for the total amount entered in the commission box. **Your Initials here** _____

Electronic Ticketing is the standard form of ticketing for Icelandair. All net fare tickets are issued as BT/IT tickets. The electronic ticket must be issued by an approved location, in accordance with the Bank Settlement Plan (BSP)/IATA rules.

If the terms and conditions contained in the attached agreement meet with your approval, please sign and date a copy of the agreement and mail, fax, or scan/email to:

Beth Ann Young
Icelandair Sales Executive Pacific Northwest
3518 Fremont Ave. N. Box #401 Seattle, WA 98103-8814
Fax: 857-403-1812
Email: byoung@icelandair.is

For: Bains Travel Ltd.

Name (sign)

Date

Name and Title (print)

With best regards,

Beth Ann Young
Icelandair Sales Executive Pacific Northwest

ICELANDAIR 2013-2014 CONSOLIDATOR AGREEMENT FOR CANADA

1. FARE CONDITIONS: This Agreement is for individual passengers and is valid for transatlantic travel on Icelandair only. Net fares are loaded from all Icelandair gateways in North America to all Icelandair destinations (REK as a destination is only included in this agreement for Saga and Economy Comfort, economy cabin is excluded for REK).

Additionally, we have loaded net fares from offline departure points in the U.S. and Canada, as well as many offline destinations in Scandinavia, the Baltics, Russia, etc. A complete list of these loaded gateways and destinations is attached, as well as routing information. Please note these will all auto price and ticket as per the instructions of your Icelandair Consolidator Agreement. A complete set of rules, routing information, classes to book etc. can be found in the rules attached to the loaded fares in your GDS.

Combinations with Domestic/Transborder/Intra Europe add-ons are not permitted except as specifically provided under separate cover by the airline or as auto prices in the system. (See Attachment).

FI coded flights operated by AS/AY/SK may be booked as part of this agreement. AY/SK coded flights operated by FI cannot be booked and must always be booked as an FI code.

2. TOUR CODE: Tour codes will auto-populate on tickets issued directly from your private fares display.

TOUR CODE EXPLANATION:

IT for Bulk fare
for FI use
FI for Icelandair
1 for IATA selling area
CO for consolidator
C for Canada
Agreement # 872
e.g. – **IT3FI1COC872**

3. FUEL SURCHARGE/AIRPORT TAXES AND SECURITY CHARGES: Our net fares displayed in your GDS system (under fare display) do **not** include the Q fuel surcharge or airport taxes and security charges. Please be aware of this when advertising or quoting prices.

The Q surcharge is added when autopricing an itinerary and will become part of the base fare at that point.

The Q surcharge is subject to change at any time.

4. ADVANCE BOOKING/PURCHASE RESTRICTIONS: As per the fare rules.

5. MINIMUM/MAXIMUM STAY: As per the fare rules.

6. OPEN JAW ITINERARIES: As per the fare rules.

7. OPEN RETURNS: As per the fare rules.

8. MIXING OF BOOKING CLASSES: Only one booking class per direction is permitted.

9. WAITLISTS: Waitlists are allowed only when the booking class allows a waitlist. All waitlist bookings are automatically dropped on queue for our Revenue Management Department to review. If you haven't received either a UC or KK response within 72 hours, please contact your Sales Executive. Waitlists in a

class that is more than one class lower than what shows available is unlikely to be confirmed. If you attempt to waitlist a flight and receive a message "WL CLOSED", it will not be possible to waitlist that class.

10. ONE-WAY TRAVEL: One-way travel originating in North America permitted on select booking classes as per fare display.

11. CHILDREN (CHD): As per fare rule. A child is 2-11 years old at time of departure. There is no restriction to the number of children traveling per adult fare.

12. INFANTS (INF): As per fare rule. An infant is under age two at time of departure. If the infant turns two prior to the infant's return, a one-way published child's fare must be purchased. Only one (1) infant is permitted per traveling adult.

13. UNACCOMPANIED MINORS (UM): Unaccompanied Minors are permitted on this agreement. All procedures and service fees apply. Please reference your GDS under FI UM/Unaccompanied Minor sections for details or call Reservations for assistance. The UM would pay the CHD net fare, plus any applicable fees.

14. CANCELLATION / REFUND CONDITIONS: As per the fare rules.

15. CHANGE CONDITIONS: As per the fare rules.

16. TICKETING TIME LIMIT (TTL): All reservations in economy class must be ticketed and ticket numbers inserted in an OSI field within 14 days of booking. Reservations made within 14 days prior to departure must be ticketed and ticket numbers inserted in an OSI field within 72 hours. Reservations made less than 72 hours in advance of departure; immediate ticketing.

All reservations in Economy Comfort and Saga Class; ticketing time limit, as per fare rule.

All reservations will have an automatic TTL applied as this exists on all our published fares. In order to override this TTL on your PNR and indicate to FI that you are booking a contracted fare, you will need to enter a special OSI remark which will allow you to hold the reservation until ticketing.

When making a reservation enter this OSI line- "FISPTKTISS"

1. "FISPTKTISS" designates a special Icelandair ticket
2. The reservation will not be automatically cancelled when this OSI line is entered.

Ticket Time Limit on PNR's that contain Interline Sectors (TTL):
Please adhere to the ticket by date requested by the Interline Carrier.

17. TICKETING CONDITIONS: Issue FI (108) E-ticket. All tickets on this agreement must be issued as Bulk/IT fares. E-ticketing is available for all FI routes. Please check GDS for applicable connecting carriers and booking procedures for individuals and groups.

18. FARE BOX: BT or BULK or as system prints.

19. FARE BASIS: Fare basis as displayed by system.

20. COMMISSION: No commission allowed. The commission box must be empty.

21. ENDORSEMENT BOX: As per the fare rules.

22. REPORTING: Net fares, airport taxes and charges are payable to ICELANDAIR as per standard BSP/IATA procedures and documentation.

23. CREDIT CARD SALES: Credit Cards are not permitted on any tickets issued on this agreement. If a credit card is used as the form of payment, a debit memo in the amount of \$35 will be issued for each ticket.

24. SECURE FLIGHT PASSENGER DATA: (SFPD) is required prior to departure and must be entered in all records. The passenger's passport information and date of birth must be entered in the PNR prior to ticketing.

25. VOLUNTARY STOPOVER IN ICELAND: As per the fare rules.

26. VOLUNTARY STOPOVER AT FI US, CA & EUROPEAN GATEWAYS: As per fare rules.

27. ADVERTISING/PROMOTION: Net fares must NOT be advertised, or promoted, using the name, logo, or other identification of Icelandair, except when selling directly to travel agents, and only via fax, mail, or the Internet.

28. CHANGE/CANCELLATION OF AGREEMENT: Icelandair reserves the right to establish new fares at any time. Either party may terminate this agreement with 30 days advance notice.

29. GROUP TRAVEL: Group pricing is on request basis only. Group space is subject to availability at the time of booking. To request a group quote contact your Icelandair Sales Executive or submit a request at: <http://www.icelandair.us/offers-and-bookings/group-booking/>. Groups must have a minimum of 15 passengers.