

**Commission Support Desk (AA, BA, IB)**

Date posted: 08 Sep 15

Dear Net Partner,

Beginning today, September 8th, 2015, North American Trade Partners with current US-CA based commission and fare agreements (e.g. JB trade agreements) may contact the American Airlines Commission Support Desk for assistance on the following: upfront commissions on JB itineraries with a transatlantic sector ticketed on (125) or (075) paper.

Please send your email to commission.support@aa.com. The hours of operation are from 8:00am-4:00pm Central Time.

Please include the following:

- 1.ARC number
- 2.Agency contract
- 3.Commission table - for example A###, L###, etc.
- 4.AA record locator or screen shot of complete itinerary
- 5.Stored fare/fare basis breakdown

Queries on upfront commissions that include ROW sectors (e.g. ROW is defined as transatlantic journeys that include geographic destinations east of India) will not be handled by the American Airlines Commission Support Desk.

Please contact your account manager for any questions regarding commission that include ROW sectors.